Code of Conduct for Attendees at Services

Centre for ADHD & Autism Support

Reviewed 1st November 2024

We enjoy working with our clients across a range of services at the Centre for ADHD and Autism Support (CAAS), including drop-in support sessions, workshops, training sessions and one-to-one meetings.

We are committed to fostering a safe, respectful, and inclusive environment for all participants. As a member of our community, you play a crucial role in upholding these principles. Please read and adhere to the following guidelines:

Confidentiality and Disagreements:

- Maintain the confidentiality of matters discussed within CAAS.
- Do not share video or photographic content from your phone / personal devices with other attendees
- Do not take videos or photographs of other attendees or staff

Diversity and Celebration:

- Respect and celebrate people's diversity.
- Honour individuals for who they are.

Challenge Prejudice and Discrimination:

- Actively challenge prejudice, stereotypes, and discrimination.
- Stand against all forms of bullying.
- Treat staff, fellow members, and external visitors with respect.

Name and Pronouns:

- Use the name and gender pronouns chosen by each individual.

Alcohol and Drug-Free Space:

- Help maintain a space free from alcohol and drugs.

Effective Communication:

- Communicate clearly, avoiding language that may offend others.
- Seek clarification when needed.
- Understand that CAAS is not responsible for disagreements in private conversations or group settings (e.g., WhatsApp) among members.

Personal Responsibility:

- Take responsibility for your actions and learning.

Respect Boundaries:

- Respect other people's beliefs, boundaries, and property.
- Challenge statements, not the person making them.

Listening and Safety:

- Listen when others speak.
- Be aware that CAAS staff are available to discuss any issues you may have.
- Prioritise your safety and the safety of others; report health and safety concerns to a CAAS staff member.

I understand that CAAS staff are unable to give me their personal contact details and cannot see me in a personal capacity outside of CAAS
Remember, CAAS is a community where everyone's well-being matters. Let's create an inclusive and supportive space together.